

January 2019

Delays to annual driver accreditation fee

When a driver is granted driver accreditation, it is ongoing and **doesn't have an expiry date**. However, drivers must pay an annual fee of \$33.20 and complete (and pass) a medical assessment every three years to ensure their driver accreditation remains current.

Due to procedural issues, annual invoicing fees are not presently being issued. Please note that Booking Service Providers do not need to take any action. In the meantime, if anyone wishes to check if a driver accreditation is active, they can search the [Public Register](#).

If a driver holds a conditional accreditation, we will write to them to request the relevant medical reports they are required to provide annually.

More information can be found on our [website](#).

In-service signage and fare display

Our compliance team have reported that many vehicles do not display fare information or in-service signage as required under the regulations.

All commercial passenger vehicles **must** display a form of identification when they are in-service and all unbooked (rank and hail) commercial passenger vehicles, are required to display their fare information both inside and outside of the vehicle.

Visit our website to learn more about [displaying fare information](#) or [in-service signage](#).

Safety, it's everyone's responsibility

Would your driver know if the vehicle they're driving is roadworthy before they start a shift? Our compliance officers are currently on the road testing driver awareness of some safety aspects of their vehicles.

This will be done through quick on the spot surveys. Questions are based around vehicle safety including, how a driver would conduct a check and what drivers do if the vehicle is not safe.

Registered owners or Booking Service Providers will become involved if drivers are deemed to not have enough safety awareness, or if the vehicles are identified by officers as unsafe.

[Safety is our priority](#) for drivers and their passengers. It's important drivers feel safe in their workplace, and passengers feel safe when using a commercial passenger vehicle service.

Applications for WAV subsidy now open

The Wheelchair Accessible Vehicle (WAV) subsidy policy and guidelines review is now complete and applications for the subsidy are now being accepted.

A new application form and guidelines have been developed and are now available on our website, which also includes more detailed information of the WAV subsidy program and a running balance of available scheme funding.

For further information, please visit our [website](#).

Maximum non-cash payment surcharge review

The Essential Services Commission (ESC) determines the maximum surcharge that can be collected when someone pays for a taxi using debit, credit and charge cards. These include Cabcharge cards and dockets.

The ESC started its review of the maximum surcharge by releasing a consultation paper on 11 December 2018. You can contribute your views by making a submission on the consultation paper. **Submissions close on 4 February 2019.**

Visit the [ESC's website](#) for information on the consultation paper and how to make a submission. Alternatively, you can make a submission through [Engage Victoria website](#).

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Our email address if you wish to update your preferences:
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