

Special Edition

Annual driver accreditation fee invoicing resumes 1 May 2019

CPVV will resume annual driver accreditation fee invoicing from 1 May. Any driver who was due to receive an annual fee invoice and medical assessment request between October 2018 and May 2019 will receive their invoice via post by 14 May 2019.

Drivers who are currently accredited, and were affected by this delay, remain accredited if they pay their invoice and complete and pass a medical assessment by their invoice due date.

More information and Q&As are available on our [website](#).

To check if a driver's accreditation is active please search the [public register](#).

Delays to driver accreditation application processing

The Australian Criminal Intelligence Commission (ACIC), which completes police history checks on our behalf, has advised that it is experiencing significant delays processing applications.

This means CPVV won't receive the results of drivers' national history police checks as quickly as usual. These delays, together with fewer processing days over the Easter holiday period and a high volume of applications, means our usual 14-day application turn around won't be met.

Drivers who have applied online will receive confirmation emails as they progress through each step of the application process, including when their police check has been submitted and completed.

We are unable to provide individual updates via email or over the phone. Applicants will receive their application result in due course.

We apologise in advance for the inconvenience and thank you for your patience.

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Our email address if you wish to update your preferences:
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